



COMMUNITY ROOTS
— HOUSING —

July 14, 2020

Dear Residents,

As you may know, on June 19, 2020, Governor Inslee approved King County to start Phase 2. This means that groups of up to 5 people outside one's household can gather per week. For Community Roots Housing, this means we can start **addressing non-emergency workorders** you have requested, following these public health state requirements:

1. **No more than 5 people can be gathered in your household per week while** our maintenance technician or vendor is in your household addressing the work order, which includes the maintenance technician or vendor
2. All people in your apartment must **wear a face covering** unless it's not possible. In cases where face coverings cannot be worn, people in your household must **maintain a 6 feet distance** from the maintenance technician or vendor addressing the work order
3. The maintenance technician or vendor must **wear a face covering and gloves**. If for some reason it's not possible to wear a face covering, then they must **maintain a 6 feet distance** from people in the apartment
4. If someone in your apartment **has symptoms of COVID-19 or has tested positive for COVID-19**, please do not schedule work to be performed in your apartment. Instead, when staff call you to make an appointment to schedule the work, kindly let them know you will schedule an appointment at a later date. You are not required to report your symptoms or COVID test results to Community Roots Housing staff.

Over the next week, staff will call you to make an appointment to schedule work in your apartment. If you would like to schedule the work for a later date for any reason, please let staff know. Staff will then contact you at a later date.

We are committed to safely addressing your repair request following state requirements.

For more resident resources, please visit our website: <https://communityrootshousing.org/current-residents/>

Sign up for our newsletter: <https://communityrootshousing.org/current-residents/community-news/>

Thank you.

Sincerely,

Community Roots Housing